



Knowledgebase > Technical Information > General Information > Technical telephone support

Technical telephone support

David - 2021-10-19 - General Information

Dear customers,

Due to current developments in COVID-19 infection, we can only offer limited telephone support from Monday to Thursday 10-12h(CET). **Phone support is currently available in English only. Please use the contact form for support in your language.**

We wish you all the best and thank you for your understanding,

Your customer support team

[Create support ticket](#)

Telephone

(charges may apply)

Austria

(+49) 89 2170 497 78

Monday - Thursday: 10 to 12 CET

Belgium:

(+49) 89 2170 497 95

Monday - Thursday: 10 to 12 CET

Denmark:

+(45) 73 7093 78

Monday - Thursday: 10 to 12 CET

Germany:

(+49) 89 2170 497 78

Monday - Thursday: 10 to 12 CET

Finland:

(+45) 73 7093 78

Monday - Thursday: 10 to 12 CET

France:

(+33) 18 28 81 507

Monday - Thursday: 10 to 12 CET

Ireland:

(+44) 20 3936 80 87

Monday - Thursday: 10 to 12 CET

Italy

(+39) 02 94 763 911

Monday - Thursday: 10 to 12 CET

Luxembourg:

(+49) 89 2170 497 78

Monday - Thursday: 10 to 12 CET

Netherlands:

(+49) 89217049792

Monday - Thursday: 10 to 12 CET

Norway:

(+45) 73709378

Monday - Thursday: 10 to 12 CET

Russian Federation:

(+7) 8002008901; (+7) 4957559292

E-mail: info@pioneer-rus.ru

Mo - Fri: 10 to 13 and 14 to 18; GMT +03:00

Spain:

(+34) 93 22 00 307

Monday - Thursday: 10 to 12 CET

Sweden:

(+45) 73 7093 78

Monday - Thursday: 10 to 12 CET

United Kingdom:

(+44) 20 3936 80 87

Monday - Thursday: 10 to 12 CET